

Sales Phone Appointments – Questions and Useful Information.

What room or rooms are you looking to heat?

- What size (m²) is the room, approximately
- What height is the ceiling (if known)
- What is the house construction (brick, weatherboard etc)

What type of heat pump are you interested in?

- Wall mounted, floor mounted, ducted
- Do you have any brand preference such as Daikin / Panasonic / Mitsubishi / Fujitsu / Hitachi

Is the heat pump to go on an external or internal wall?

For external wall installations (back to back), what is directly outside where the outdoor unit is to go?

- Clear garden / lawn?
- Shrubs (might need to be removed prior to installation)
- Existing path
- Other – please elaborate

If the heat pump is to go above a window or door what is the clearance between the window / door and the ceiling?

If going above a door, what is the distance between the walls on either side such as in a hallway etc.

If the heat pump is to go on an internal wall

- Is it a 2-storey property?
- Is there good roof space directly above the where the indoor unit is to go?
- Where is the outdoor unit to go? Outside the laundry / bathroom is common

What is the electrical status at the property?

- Is there a plug circuit on an external wall near the outdoor unit to possibly use for systems less than 8kW heating capacity?
- Is there space on the fuse board for additional circuits?
- Is the fuse board a modern board, or older board?

Do you require any additional functionality such as Wi-Fi control etc?

Please provide any additional information such as photos showing where the heat pump internal and external units might be able to go, and if possible, a sketch of the house floor plan with some approximate dimensions.